

# Technical Requirements

All the requirements below refer to the minimum system requirements necessary for an ideal experience when using St.Peters Virtual Learning Center.

## Computer Specifications

Online students should ensure that they own a computer which meets the following basic requirements:

**Operation System:** Windows XP or later, Linux, Apple

**Memory:** At least 1 GB of RAM

## Software

Uploaded content on the VLC may come in formats that when downloaded require additional software to view the files, these are:

- **Microsoft Office Suite** i.e Microsoft Word, Powerpoint and Excel (Version 2003 or Later)
- [Adobe Reader](#) (Version 7 or later) to access pdf files.

## Internet Access

For your internet a broadband Internet connection is preferred one that is reliable. Internet Speed should be at least 1 MB download and 0.5 MB for upload.

## Multimedia Equipment

**Microphone** - to facilitate speaking during live webinar sessions on the platform. Ensure that the microphone is of a high quality, since a bad microphone produces bad audio quality.

**Computer Speakers or a Headset** - to hear sound from videos etc.

**Video camera** - to facilitate viewing during live webinar sessions. A webcam or a DV camera **MUST** be connected to your computer for these sessions. Ensure the camera is of a high quality since a low quality camera produces bad video quality.

## Supported Browser

In order to successfully access Moodle on your computer, you must be using a compatible browser when accessing the site. It is recommended that Mozilla Firefox(Most recent version) be used. Popular browsers such as Internet Explorer and Google Chrome are incompatible with Moodle and you will have issues when using these browsers to access Moodle.

## Java

Java is a program that allows many of the tools in Moodle to function. You may already have one or more versions of Java on your computer. Moodle requires the latest version of Sun JRE 6. The JRE (Java Runtime Environment). Java can be downloaded free from.

[http://java.com/en/download/manual\\_v6.jsp](http://java.com/en/download/manual_v6.jsp).

To find out which version of Java you're running, click on the **Start** button, then click **Settings** and **Control Panel**. Look for **Java** on the list and double-click it. Click on the **About** button for details.

Having more than one version of Java on your computer has been found to cause problems in Moodle. You should remove any versions of Java other than the required version. For information on how to do this, go to

[http://www.java.com/en/download/faq/remove\\_olderversions.xml](http://www.java.com/en/download/faq/remove_olderversions.xml).

## Browser Plug-ins

Some online courses may require additional software plug-ins. Below are some of the commonly used plugins.

[Adobe Flash Player](#) (version 8 or higher recommended)

[Adobe Reader](#) (version 7 or higher)

## Technical Skills Needed

- Have a working knowledge of Microsoft Word and PowerPoint
- Be able to send and receive emails
- Be able to attach documents to emails

In addition to the above requirements, participants **MUST** have the listed basic skill level in computer use. Possessing these skills will enable participants to be successful in their online courses

If you experience technical difficulties, you may contact technical support through one of the following methods:

- Telephone: 908-2826 or 929-3134
- Email: [Administrator@stpeteronline-edu.org](mailto:Administrator@stpeteronline-edu.org)
- Email: [Administrator@anglicandiocese.com](mailto:Administrator@anglicandiocese.com)